

## **FREQUENTLY ASKED QUESTIONS**

**About Device:** It will be a sealed device (Laptop) covered under specific manufacturer warranty terms.

### **Why are we recommending Lenovo Laptops?**

Lenovo Laptops are well renowned in the world and they are known to produce high-quality long-lasting laptops in various configurations and price ranges that offers good performance. Lenovo Laptops have a good battery life and offer excellent quality and after-sale service.

### **Why do I need to have a Laptop?**

PCs are evolved from working machines to learning machines in this period of time where digital learning is rapidly increasing in every part of the world. Thus, its important to go-along with latest trend and adopt what is best-suited considering the current era of online learning. Laptops not only increase the efficiency of learning but play a major role in assessment of the preparation at various level. Laptops with internet connectivity allow students access to a plethora of information anytime, anywhere in few clicks.

### **If I already own a laptop - Can I use that?**

Yes, you can use that given that it has latest technology, updated OS system & specifications with enough battery backup to support day to day tasks.

### **Can I use this Laptop for my other school/college assignments and tasks?**

Yes, you can use the Laptop for all your requirements given that its meeting the criteria and specifications as far as any designated configuration laptop is required by the concerned authorities and organizations.

### **Can I use an Apple/Macintosh laptop?**

Yes, depending on your preference, you're welcome to use any owned Laptop, provided it has minimum basic requirement and configuration to support your educational requirement as and when needed.

### **What about anti-virus?**

Parent / student will be solely responsible for anti-virus software and its subscription. Pre-loaded anti-virus software may or may not be available with the Laptops and is subject to be offered by Lenovo. AESL shall not be responsible for it.

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### **T&C DECLARATION FOR STUDENT AND PARENT**

1. I understand that the and post-sales support for device procurement including service and warranty related concerns will be addressed by device providing company only and AESL will not bear any accountability for the same.
2. I understand that no activity infringing the intellectual property rights of AESL will be entertained.
3. I understand that in case of any dispute with any Aakash centre, the same shall be referred to the sole arbitrator appointed by the Managing Director of Aakash Educational Service Limited.
4. I understand that any dispute with any AESL centre will fall under the jurisdiction of Delhi Courts.
5. I understand that I can purchase this device only if I am aged 18 years or more.
6. I understand that device manufacturer responsibility shall be limited to delivering an undamaged, duly sealed box of device with a valid Invoice/ payment receipt with/without one-year standard manufacturer warranty (in case, manufacturer offer). In the unlikely event, if the scheme is not offered by the manufacturer, AESL reserves the right to revoke this scheme at own discretion.
7. I agree to arrange for the recommended Accessories such as headphone, earphone, Mouse at our own expenses.
8. I understand that AESL or device manufacturer will not be responsible for any loss, damage or theft.
9. I agree that the amount paid for the device is non-refundable and the order once placed shall not be cancelled.
10. I understand that it may take 4 to 6 weeks from the date of the payment to deliver the device. The delivery lead time may vary basis several reasons. Device will be delivered subject to the available colors in stock with no preference.

By selecting this check box, I accept the terms and conditions mentioned in the above declaration.

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